



## **RESTAURANT INFORMATION**

There is no dress code at The Ivy Temple Row but our guests generally are Smart Casual.

We are unable to allow dogs in the restaurant. However, British Registered Guide Dogs are of course welcome.

The Ivy Temple Row has accessible access to the main restaurant situated on the ground floor and restricted access facilities. Please note that there is no lift or disabled access to The Archer Room.

### ***Booking Policies***

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Please note our reservations diary is open twelve months in advance.

Reservations phone lines are open between 9am-7pm, seven days a week. Should you wish to manage your reservation outside these times, please call 01217 252 110 and you will be transferred directly to the restaurant.

### ***Table Allocation***

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We will do our best to accommodate all table requests, however these are allocated on arrival and cannot be guaranteed.

### ***Large Tables***

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Our largest table can accommodate a maximum of 8 guests with limited availability. Unfortunately, we are unable to join tables together to accommodate larger parties. Multiple bookings for the same party will not be honoured. Please visit the Archer Room for more information about large bookings.

### ***Bar***

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We gladly welcome guests to walk into our bar only for drinks on a first come first serve basis. Therefore, please note that our bar has limited availability, as such, no seat can be guaranteed. If you have a reservation we will do our best to accommodate you for a drink prior to being seated at your table.

### ***Child Policy***

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We welcome children of all ages. However please do count them (including babies) into your final party size. If you would require a highchair or space for a pushchair, please do specify this at the time of booking.

### ***Afternoon Tea & Celebration Cakes***

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Our Afternoon Tea is served from 3-5pm on a daily basis, with the last reservations at 4.45pm. If you would like to book for Afternoon Tea please specify at the time of the booking. Please note that we offer vegetarian options, however a Gluten Free Afternoon Tea is not available in our restaurant.

Should you wish to have a Celebration Cake, please call us at least 48hrs prior to your reservation and we would be delighted to assist.

### ***Dietary Requirements***

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All of our [menus](#) are available on our website, but should you have any specific requirements related to an allergy or intolerance, please specify at the time of your booking and our team will assist you with the menu on the day.

### ***Pre-Payments***

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We are unable to process pre-payments/bacs transfers; however, we do offer Gift Vouchers on our website.

### ***Parking***

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Our nearest parking is [Colonnade Car park](#) – B2 4HD (6 minutes' walk from the restaurant).